



## Client Bill of Rights

**Contact Information:** Michele Heaton can be contacted at **Willow Hypnosis**. She can be contacted via the web site: WillowHypnosis.com by telephone at (860) 917-6176, via e-mail at micheleh@willowhypnosis.com and via mail at Willow Hypnosis @ Physio-Care, 11 Center St. Suite 7, Salem, CT 06420.

**Education & Training:** Michele Heaton has been trained and supervised by Lisa Zaccheo from Mind Matters Hypnosis Center. Lisa is a Board Certified Hypnotist and Trainer, and has trained most of the practicing hypnotists in New England. Michele also has a BA in Human Services from St. Joseph College and has 31 years experience in case management.

**Notice:** "The STATE OF CONNECTICUT HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY. Under Connecticut state law a hypnotist may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis or any other type of treatment from a different practitioner, the client may seek such services at any time. In the event our services are terminated by a client, the client has a right to coordinate transfer of services to another practitioner. A client has a right to refuse hypnosis services at any time. A client has a right to be free of physical, verbal or sexual abuse. A client has a right to know the expected duration of treatment and may assert any right without retaliation."

**Redress:** Michele Heaton, is a Certified Consulting Hypnotist and member of the National Guild of Hypnotists. She practices in accordance with its Code of Ethics and Standards. If you have a complaint about her services or behavior that she cannot resolve for you personally, you may contact the National Guild of Hypnotists at P.S. Box 308, Merrimack, NH 03054, (603) 429-9438, to seek redress.

**Fees:** The charge for her services is \$215 for the initial session (of 90 minutes). and \$115 for subsequent hypnosis sessions (60 minutes). The majority of issues can be addressed in two to five sessions. Due to session length Michele can only see 4-5 clients per day. As a result, **24 hour's-notice to cancel or change an appointment is required. Failure to provide notice will result in a charge of 50 % of the session fee.**

**Confidentiality:** Michele will not release any information to anyone without a written authorization from you, except as provided for by law. You have a right to be allowed access to our written records about you.

**Insurance:** We suggest you think of her services as something that you will pay for personally. That will both protect your privacy and help you value the work you are doing fully. In general, insurance companies are not open to covering hypnotic services, and we caution you not to expect them to do so.

**My Approach:** After 30 years of experience working as a care manager, I know that we are trying to live our best life. My practice of hypnosis accesses the subconscious and conscious mind that holds the power to let us do that.

Client Signature: I have received and read this Client Bill of Rights and understand what I have read.

**Client Name:** \_\_\_\_\_

**Client Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_